

The 3D Organon Account Center

v1.0



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Login to the 3D Organon Account Center

- □ To get started, activate your 3D Organon account using the "Welcome to 3D Organon" email you received. Click the activation link in the email, which will take you to the 3D Organon portal where you can set your password and complete the activation process.
- Click <u>here</u> to access the 3D Organon Account Center.





Note: If you experience any difficulties logging in, please contact our Customer Support Team at support@3dorganon.com.

Image: Second second

The Account Center Dashboard





The Account Center Dashboard





The Account Center Dashboard



[⊕] rganon	Server Time: 14-May-2025 16:52:18 (GMT+03:00)			
 Dashboard License Manager Support 		Scroll further displaying lic	down the page to locate the se ense keys with no recorded activ	ction vity.
	Keys with no activity			
	KEY	CUST. NAME	ORDER REFERENCE	EXP. DATE
	EN-3DOANATD-PD-MEDIS1000-CHWOOR/000		WGYRBJ	01-Aug-2026 22-May-2025

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License Key Manager

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Support

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License Manager Home - License Manager	w the status of your license keys b ", " Used " or " Unused ", or filter by form. Then click " Search " to displa	y selecting y Product or ay the results.		
Q Search by key, description Use All V Product	All ~ Platform All ~	5 license(s) expiring soon Renewal	Q Search	Reset
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Used KEY ~ Unused TFORM	PRODUCT	EXPIRATION	DESCRIPTION ACTI	ONS
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License Key Manager





License Manager | How to add a new device



- **1.** Manual Login Enter your Username, Password, and License Key directly into the app.
- Passcode Login A unique passcode will appear on the login screen when launching the 3D Organon app. Entering this passcode allows login without typing the Username, Password, or License Key.

Method 2 is especially recommended for users managing multiple devices, as it streamlines the login process and simplifies device management.



Image: Book and the second second

License Manager | How to add a new device



[®] rganon	Server Time: 23-May-2025 18:01:37 (GMT+03:00)	Navigate to the Devices section and click on the "Add new device" button.	¢ 🔅
B Dashboard	License Manager Home – License Manager	In the pop-up window, enter the passcode displayed on the device's login screen. — Then, add a description to identify the device, this could be the device's Serial Number, a custom name, or any other unique identifier.	
Dicense Manager Support	Q Search by key, description	Passcode × 3 license(s) expiring soon Renewal Q Sear	ch Reset
		730573140231912	+ Add new device
	PASSCODE ^	1 Meta Quest 3 Serial Number: 230YC01F8R02DR	
		Cancel Submit	< >

License Manager | How to add a new device





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License Manager | How to assign a passcode to a license key



rver Time: 19-May-2025 17:09:45 (GMT+03:00)							\Diamond	-)
cense Manager me - License Manager								
Q Search by key, description Use All ∨ Volume Seats Devices			5 license(s) ex	piring soon Renewa	al Q) Search	Reset	
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			Add a description to device is using a sp	o identify which ecific license key] ===	Assign Passcod Revoke	e	
				Click	on "Assigr	n Passcode"	to	

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License Manager | How to assign a passcode to a license key



Image: Second second

License Manager | How to Revoke a license key



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License Manager



Q Search by key, description Use All \checkmark			5 license(s) exp	ring soon Renewal	Q Search Reset
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					Assign

To revoke a specific license key, click "Actions" and then select "Revoke".





License Manager | Seat License keys



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Brganon	Details	Back	
 Dashboard Support Tickets License Manager Support 	Order Reference: Key: Type: Total Seats: Login Seats: Subscription: Expiration Date: Notes:	HXENF EN-3DOANATD-PD-MEDIS1000-ARUWB Seat 100 0 12 months 01 Feb 2028	
	Seats Logged-In	Add new users individually by clicking the "Add Email" button, or upload an XML file to add all users at once.	Empile
You can view the email addresses associated with this seat license key and remove any users if needed.	EMAIL support@3dorganon.cd	om	d XML



Support Hub



Support Tickets Home - Support Ticke	ets		Click the " Create Ticket " button and categories (Technical Support, Licens	select one of the fou	ur			
			or Invoice Support) to open a new tie	sket.	support	,		
Q Search by	y ticket id, su C	ategory Show All 🗸 Status Show All	~	Q	Search	Reset	+ c	reate Ticket
TICKET ID C.	ATEGORY	SUBJECT	DESCRIPTION	S	STATUS	CREATED AT 🗸		ACTION
52IDSE0Y In	nvoice Support	Need Invoice for Recent Subscription Renewal	Please send me the invoice for	our recent license	<mark>Open</mark>	20-05-2025 0 PM	5:44	Actions ~
FUL6I4GS G	eneric Support	Request for Demo Session	I'm introducing 3D Organon to a a	new department	Open	20-05-2025 0 PM	5:42	Actions ~
DXJCFOP4 S	echnical upport	VR Controllers Not Responding	Meta Quest 3	0	Closed	20-05-2025 0 PM	5:41	Actions ~
			View the S	tatus of each Ticket.				< <u>1</u> >
	QSearch byTICKET IDC52IDSE0YIrFUL6I4GSGDXJCFOP4TS	CSearch by ticket id, stCTICKET IDCATEGORY52IDSE0YInvoice SupportFUL6I4GSGeneric SupportDXJCFOP4Technical Support	Q Search by ticket id, stCategoryShow All ~ StatusShow AllTICKET IDCATEGORYSUBJECT52IDSEOYInvoice SupportNeed Invoice for Recent Subscription RenewalFUL6I4GSGeneric SupportRequest for Demo SessionDXJCFOP4Technical SupportVR Controllers Not Responding	Q Search by ticket id, st Category Show All < Status Show All < TICKET ID CATEGORY SUBJECT DESCRIPTION 52IDSEOY Invoice Support Need Invoice for Recent Subscription Renewal Please send me the invoice for and	Q Search by ticket id, st Category Show All < Status Show All < Q TICKET ID CATEGORY SUBJECT DESCRIPTION S 52IDSE0Y Invoice Support Need Invoice for Recent Subscription Renewal Please send me the invoice for our recent license Meta Quest 3 FUL6I4GS Generic Support Request for Demo Session I'm introducing 3D Organon to a new department a Meta Quest 3 DXJCFOP4 Technical Support VR Controllers Not Responding Meta Quest 3 View the Status of each Ticket.	Q Search by ticket id, st Category Show All < Status	Q Search by ticket id, st Category Show All v Status Show All v Q Search Reset TICKET ID CATEGORY SUBJECT DESCRIPTION STATUS CREATED AT v 52IDSEOY Invoice Support Need Invoice for Recent Subscription Renewal Please send me the invoice for our recent license Open 20-05-2025 0 FUL6I4GS Generic Support Request for Demo Session I'm introducing 3D Organon to a new department a Open 20-05-2025 0 DXJCFOP4 Technical Support VR Controllers Not Responding Meta Quest 3 Closed 20-05-2025 0 View the Status of each Ticket. View the Status of each Ticket. Closed PM	Q Search by ticket id, st Category Show All v Status Show All v Q Search Reset + 0 TICKET ID CATEGORY SUBJECT DESCRIPTION STATUS CREATED AT v 52IDSEOY Invoice Support Need Invoice for Recent Subscription Renewal Please send me the invoice for our recent license Open 20-05-2025 05:44 FUL6I4GS Generic Support Request for Demo Session I'm introducing 3D Organon to a new department a Open 20-05-2025 05:42 DXJCFOP4 Technical Support VR Controllers Not Responding Meta Quest 3 Closed 20-05-2025 05:41 View the Status of each Ticket. View the Status of each Ticket. Closed 20-05-2025 05:42 PM

provide more details if necessary.

